



## SEND Information Pack for Parents

The following information will be useful to give to parents who are new to SEND. It helps to answer questions frequently asked by parents and provides all the links you need in one handy place.

### Section 1 – Basic Information

1) What is SEND?

<https://www.knowsleyinfo.co.uk/content/what-send-and-changes-introduced-send-reforms>

2) Who is the SENCO, and how can they be contacted?

3) If you have any concerns with your child what should you do first?

4) How does the school deal with SEND on a daily basis?

All of the above questions can be answered by guiding parents to your SEN Information Report that must be published on your school website

5) What is the local offer/where do I find it?

<https://www.knowsleyinfo.co.uk/>

<https://www.knowsleyinfo.co.uk/content/what-local-offer>

6) How do you complain if you are dissatisfied with what is being offered?

**Provide a link here to your school complaint's policy**

### Section 2 – Parental Support

The following organisations provide support for parents of children with SEND

7) Liverpool & Knowsley SEND IASS (Special Educational Needs and/or Disabilities, Information, Advice & Support Service)

Tel: 0800 012 9066 Option 2 for Knowsley

[email: liverpoolandknowsleysend@wired.me.uk](mailto:liverpoolandknowsleysend@wired.me.uk)

Stoneycroft Children's Centre  
38 Scotia Road  
Liverpool  
L13 6QJ

[Liverpool & Knowsley SEND IASS \(Special Educational Needs and/or Disabilities, Information, Advice & Support Service\) | Knowsley Family Information Service \(knowsleyinfo.co.uk\)](#)

8) Knowsley Parent Carer Voice

Tel: 07376 233141

Email: [Infokpcv@gmail.com](mailto:Infokpcv@gmail.com)

Knowsley Parent Carers  
C/o Knowsley CCG  
Liverpool



Voice  
Ebony Way  
L33 1XT

[Knowsley Parent Carers \(KPCV\) | Knowsley Family Service \(knowsleyinfo.co.uk\)](#)

[Voice Information](#)

9) ADDvanced Solutions

ADDvanced Solutions Community Network aims to improve the emotional health and wellbeing of families living with neurodevelopmental conditions, learning difficulties and associated mental health needs through a social model of learning and support; engaging, educating, encouraging, equipping and empowering families to better recognise, understand and meet their own needs and those of the their family, building resilience to help them manage everyday challenges whilst increasing participation and reducing social isolation.

<https://www.addvancedsolutions.co.uk/home.html>

10) Isabella Trust

The Isabella Trust is a registered charity which aims to provide information, support, training, courses and workshops to parents and carers of autistic children and children who experience sensory processing difficulties.

Tel: 07956 749774

Email: [info@theisabellatrust.org](mailto:info@theisabellatrust.org)

<http://www.theisabellatrust.org/>



11) ADHD Foundation

**ADDvanced Solutions**  
Community Network  
Supporting you to find the answers



The ADHD Foundation Neurodiversity Charity is an integrated health and education service offering a unique lifespan – strength-based service, for the 1 in 5 people who live with ADHD, Autism, Dyslexia, Dyspraxia, Dyscalculia and Tourette's syndrome.

<https://www.adhdfoundation.org.uk/>

## 12) Sensory Hive



Email: [thesensoryhive@gmail.com](mailto:thesensoryhive@gmail.com)

<https://www.facebook.com/thesensoryhive/>

## 13) Contact

Support families with the best possible guidance and information. Bring families together in local groups and online, to support each other by sharing experiences and advice. And we help families to campaign, volunteer, fundraise and shape local services to improve life for themselves and others.

<https://www.contact.org.uk/>

## 14) IPSEA

IPSEA offers free and independent legally based information, advice and support to help get the right education for children and young people with all kinds of special educational needs and disabilities (SEND). We also provide training on the SEND legal framework to parents and carers, professionals and other organisations.

Tel: 01799 582030

<https://www.ipsea.org.uk/>

## Section 3 – Support Plans for your Child

### 15) What is an IEP?



When a child is placed on the SEN register, they will have a support plan put in place by the school. This may be called an IEP (Individual Education Plan),

PPP (Personal Provision Plan) or another name like a Pupil Passport.

[What is an IEP? | The Good Schools Guide](#)

16) What is an EHCP (Education, Health and Care Plan)?

<https://www.knowsleyinfo.co.uk/content/general-information-about-sen-schools-and-ehcp-process>

17) What is Early Help?

<https://www.knowsleyinfo.co.uk/content/what-early-help>

#### **Section 4 - Further specific support**

18) What is the Pathway?

The ND or Neuro-developmental Pathway in Knowsley is run by a company called Clinical Partners. Children and young people are assessed to see if they have autism (ASC) or attention deficit hyperactivity disorder (ADHD).

Clinical Partners will soon send out information for parents regarding the assessment process and contact details.

19) Which professional might see my child?

Educational Psychologists <https://www.knowsleyinfo.co.uk/content/educational-psychology-service-about-us>

Children's Therapy Service including Speech and Language Therapists, Occupational Therapists and Physiotherapists

<https://www.knowsleyinfo.co.uk/content/childrens-therapy-service-%E2%80%93-speech-and-language-therapy-occupational-therapy-and>

CAMHS (Child and Adolescent Mental Health Service) [CAMHS Team Knowsley | Knowsley Family Information Service](#)

20) How do I find out if my child can have transport to school?

[SEN Home to School Transport | Knowsley Family Information Service \(knowsleyinfo.co.uk\)](#)